



Vitality Academy Course Feedback Lucky Draw

Terms and Conditions

1. This incentive is open to all Eligible Participants who comply with these Terms and Conditions. For the purposes of these Terms and Conditions:
 - (a) **"Adviser"** means an individual insurance intermediary registered with Vitality to submit applications for the Products;
 - (b) **"Draw Date"** means the date on which the Prize Draw takes place, namely the sixth working day of each calendar month;
 - (c) **"Eligible Participants"** means any Adviser who:
 - (i) is over the age of 18 years;
 - (ii) resident in the UK; and
 - (iii) complies with these Terms and Conditions.
 - (d) **"FCA"** means the Financial Conduct Authority or any body that takes over the roles and responsibilities of the Financial Conduct Authority or replaces it in the future;
 - (e) **"Incentive Period"** means 01 January 2024 to midnight on 31 December 2024;
 - (f) **"Prize Draw"** means the random selection by a Vitality employee of one Winner on the sixth working day of each calendar month of the Incentive Period (for the avoidance of doubt, no Winner will be drawn in December 2024);
 - (g) **"Prize"** means an Waitrose and Partners voucher worth £50;
 - (h) **"Product"** means the VitalityHealth Products and the VitalityLife Products, collectively;
 - (i) **"Vitality"** means Vitality Corporate Services Limited (registered number 05933141) of 3 More London Riverside, London SE1 2AQ;
 - (j) **"Vitality Academy Website"** means the website found at [//vitality.bridgeapp.com/](https://vitality.bridgeapp.com/)
 - (k) **"VitalityHealth Product"** means an insurance contract that is underwritten by Vitality Health Limited and administered by Vitality trading as VitalityHealth;
 - (l) **"VitalityLife Product"** means a pure protection insurance contract, administered by Vitality trading as VitalityLife;
 - (m) **"Winner"** means the Eligible Participant whose Ticket is randomly chosen in the Prize Draw, and is therefore awarded with the Prize in accordance with clause 8.
2. The Prize Draw is open to all Eligible Participants who comply with these Terms and Conditions. Vitality reserves the rights to refuse to award the Prize to anyone in breach of these Terms and Conditions.
3. Subject to these Terms and Conditions the Eligible Participants enter one (1) Ticket into the Prize Draw for each course and subsequent survey they complete and submit on the Vitality Academy Website.

Only one (1) Ticket per survey or course will be permitted, but for the avoidance of doubt, the Eligible Participants can enter numerous Tickets into the Prize Draw where they complete multiple surveys or courses, although there will only be one (1) Winner on each Draw Date.

4. If Vitality reasonably suspects any Eligible Participant to have committed or attempted to commit an act of fraud or dishonesty or if Vitality identifies a conflict of interest not previously disclosed, the Eligible Participant will:
 - (a) receive no Prize; and
 - (b) repay to Vitality upon request the monetary value of the Prize if this has already received by the Eligible Participant.
5. Any decisions made by Vitality over eligibility or otherwise in relation to the Prize are final, will not be open to dispute and no correspondence will be entered into.
6. Other than as permitted under clause 7, the Prize is not transferable and is non-exchangeable.
7. Vitality reserves the right to substitute the Prize with another offer of similar value.
8. Confirmation of the Prize will be announced to the Winner via email within 48 hours of each Draw Date, and the Prize will be posted to the Eligible Participant within a further 14 days.
9. Vitality is not liable to any person in any way in relation to this incentive, except for any liability that cannot be excluded by law.
10. Vitality reserves the right to vary, extend or withdraw this incentive at any time, including in the event of fraudulent behaviour by any Eligible Participant.
11. Vitality reserves the right to amend these terms and conditions on the provision of written notice or via Vitality's web site.
12. These Terms and Conditions shall be governed by English law and the parties agree to submit to the exclusive jurisdiction of English and Welsh courts and tribunals with regard to any dispute or claim arising under these Terms and Conditions.